

## Frequently Asked Questions relating to the extension of the consultation of Phase Two Exceptional Hardship Scheme

### 1. Why has the consultation been extended?

We always welcome feedback on our proposals for HS2. In response to some feedback we have received during the consultation, we have decided to make available some further information. This is to supplement the consultation document that we published on 28 January 2013, the consultation for which is still running. While we do not consider all this further information to be necessary for consultees to be sufficiently well-informed on the proposals, we recognise that some consultees may take a different view. We are also taking this opportunity to clarify certain aspects of our consultation document.

In light of this, consultees now have extra time to consider this information. The closing date of the consultation is now **5pm 20 May 2013**.

### 2. What is the new information and why is it important? How can I use it when considering my response?

The additional information consists of

- A summary of the more significant feedback that we have received on the operation of the Exceptional Hardship Scheme that is already in place for Phase One, and our responses to those points
- Data about the operation of the EHS for Phase One; and
- A study of property blight around the Phase One route in the six months immediately following the announcement of the proposed route.

We are also taking this opportunity to clarify certain aspects of our consultation document.

This information will provide a more complete picture of the operation of the EHS Phase One scheme and the suggested improvements for the proposed EHS Phase Two scheme. Consultees may find it of assistance in providing further information on how the proposed EHS Phase Two scheme may operate in practice, and in formulating their response to the questions raised in the consultation document.

### 3. Why have you had to release more information, is there an error with what has already been released?

We have decided to release this information as a response to some feedback we received. While we do not consider all this information to be necessary for consultees to be sufficiently well-informed on the proposals, we recognise that some consultees may take a different view. We are also taking this opportunity to clarify

elements of our consultation document, following feedback. The additional information supplements the consultation information already provided.

#### **4. When will the new scheme be launched?**

Subject to the outcome of the extended consultation, it is still our intention to have an Exceptional Hardship Scheme in place for Phase Two in the summer of this year. A Phase Two EHS would run until any long term discretionary compensation scheme were introduced for Phase Two of HS2.

#### **5. I've already submitted my response but I want to change that response in light of the information, what do I do?**

HS2 Ltd is writing to those who have already responded to this consultation to make them aware of this additional information and the extension of the deadline for responding to the consultation. In that letter or email they will receive the instructions for submitting a further response which reflects the newly published information, together with their response ID number.

If, after reviewing the additional information, they would like to change their responses or submit new answers, we ask that they email [HS2EHS@ipsos.com](mailto:HS2EHS@ipsos.com), providing their name, address and ID number and the text of response.

Alternatively, they can also respond using the response form, including their name, address and the original ID response number. Paper response forms can be requested by telephoning 03001 231102 or can be downloaded from [www.hs2.org.uk](http://www.hs2.org.uk)

#### **6. How have the public been informed of this extension to the consultation and the additional information available?**

We have contacted those who already responded to the Phase Two EHS consultation along with Parish Councils and other key stakeholders. Hardcopies of the Supplementary Information Note and posters have been sent to libraries, Citizens Advice Bureaux and customer service departments of local authorities along the Phase Two initial preferred route.

In addition, adverts are being placed in local and regional newspapers. We are also writing to property owners to whom we wrote in January with regard to the Phase Two initial preferred line of route announcement, inviting them to respond to this consultation. All of the information is also available on the website at [www.hs2.org.uk](http://www.hs2.org.uk)